

Privacy Policy

08th of October – 2025

Introduction

Welcome to **MASTERSERT (PVT) LTD.**

We value your privacy and are committed to protecting your personal information.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website www.msert.lk and use any services provided by **MASTERSERT**.

By using our website or services, you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect the following types of information:

a. Personal Information

- Name
 - Company name
 - Email address
 - Phone number
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2. How We Use Your Information

We use the information we collect to:

- Verify company and document authenticity
- Communicate regarding applications, renewals, or updates
- Process and deliver the required service

- Improve our website and services
 - Maintain compliance with legal and regulatory requirements
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3. Sharing of Information

We do **not sell or rent** your personal data.

We may share your information only with:

- Government authorities or regulatory bodies (when legally required)
- IT or hosting providers who assist us in operating our website securely

All third parties are required to maintain the confidentiality and security of your information.

4. Data Security

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, alteration, or destruction.

However, no method of transmission over the internet is 100% secure, and we cannot guarantee.

5. Data Retention

We retain your personal information only as long as necessary to:

- Provide our services
- Comply with legal obligations
- Resolve disputes and enforce agreements

6. Your Rights

Depending on your location, you may have the right to:

- Access or request a copy of your personal data
- Request correction or deletion of your information
- Withdraw consent for data use

To exercise these rights, contact us via email: **info@msert.lk**

7. Cookies

Our website may use cookies to improve user experience and website functionality.

You can choose to disable cookies in your browser settings, though this may affect certain website features.

8. Updates to This Policy

We may update this Privacy Policy from time to time.

Any changes will be posted on this page with an updated “Last Updated” date.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us:

MASTERSERT (PVT) LTD.

Email: info@msert.lk

Phone: +94 11 268 26 11

Website: www.msert.lk